

UNIVERSITY OF GEORGIA

INFORMED CONSENT FORM UGA App Usability Test

Researcher's Statement

You are being asked to take part in a usability test involving a mobile application. The information in this form will help you decide if you want to be in the usability testing. Please ask the researcher(s) below if there is anything that is not clear or if you need more information. The usability test is conducted by Team Minerva (We, Us, Team, Researcher(s)).

- This research is being conducted to determine if the newly redesigned version of the UGA app is better when it comes to navigation and Athena integration.
- Your consent is being sought for research purposes. Your involvement in the study is voluntary, and you may choose not to participate or to stop at any time without penalty or loss of benefits to which you are otherwise entitled.
- You are agreeing to have two forty-five-minute interviews and to utilize the app in the real world for two weeks.
- Key Procedures:
 - Before starting the usability test, the participants will complete the first interview which involves a researcher asking the participants one-on-one a few questions prior to the usability test.
 - Based on the responses from the initial interview, the participants will be divided into different groups to start the two (2) weeks of the real-world component of the study.
 - During the real-world component, we will link participants' MyID that is signed into the app with the in-app statistics collected by the app.
 - After the two (2) week real-world component, the participants will come back for the second interview with the researcher conducting a one-on-one interview and asking the participants a series of questions.
- There are no foreseeable risks involved directly with this study. Discomfort may be caused by having difficulty using a navigation application and getting lost on campus which may cause anxiety. During the two (2) weeks of the real-world component of the study, you are being asked to use apps to navigate/travel on campus. Follow all traffic laws and do not look at the app while walking and/or driving.
- The possible benefits include improving the UGA application for everyone including the participants in this Usability Test.

You are being asked to participate as a member of the UGA community who needs to get to their in-person instruction on time.

If you are interested in participating in the study, please read the additional information on the following pages, and feel free to ask questions at any point.

Study Procedures and Time Commitment

The time commitment for participation in this study is two forty-five-minute interviews as well as the time it takes the participant to use the app to navigate to their classes in the real world over the period of two weeks.

The experimental procedure will consist of several steps. Before starting the usability test, the participants will complete the first interview which involves a researcher asking the participants one-on-one a few questions prior to the usability test. Based on the responses from the said initial interview, the participants will be divided into different groups to start the two (2) weeks of the real-world component of the study. The participants will be released into the world to utilize the app in real scenarios. During this component, the researchers will link participants' MyID that is signed into the app with the in-app statistics collected by the app. After the two (2) week real-world component, the participants will come back for the second interview with the researcher conducting a one-on-one interview and asking the participants a series of questions.

Risks and discomforts

There are no foreseeable physical risks involved that are directly related to this study. However, you may experience psychological risks including but not limited to: feelings of stress, discomfort, and/or anxiety during the two (2) interviews. During the two (2) weeks of the real-world component of the usability study, if you get lost while navigating to another location on campus, you may also experience psychological risks including but not limited to stress and anxiety. Your participation in this usability study is voluntary. If for whatever reason that you do not feel well due to discomfort or other reasons, you may take a break at any time without penalty or loss of benefits to which you are otherwise entitled or drop out of the study without penalty or loss of benefits to which you are otherwise entitled.

Benefits

This Usability Test is being conducted in order to better understand how to serve the needs of the UGA app's user base. Any knowledge gained from this project will be put

back into making the UGA app better for its users. This means the benefits of participating in this study will be enjoyed by the UGA community at large which likely includes the participant of this survey.

Confidentiality of records

We respect your privacy and will be careful in keeping your personal information private. The personal information you provided including but not limited to: your name, UGA MyID, phone number, in-app statistics, and voice recordings during the two (2) forty-five (45) minutes interviews and notes taken from the interview will not be shared with anyone who is not connected to this usability study without your written consent unless required by law. We will only keep the information collected during the study for as long as needed to complete the study. You may request your personal information to be removed from our records by sending an email to the Team. However, your provided feedback that does not personally identify you from the two (2) interviews may be kept even after you requested personal data deletion. The information collected during this study will not be used or distributed for future research. When the study has concluded, the researchers will release a report that may include your comments but the data will be aggregated and anonymized, not linked to you in any way.

Participant rights

If you have any questions or concerns regarding your rights as a research participant in this study, you may contact the Institutional Review Board (IRB) Chairperson at 706.542.3199 or irb@uga.edu.

If you agree to participate in this research study, please sign below:

| | | |
|---------------------|-----------|-------|
| _____ | _____ | _____ |
| Name of Researcher | Signature | Date |
| _____ | _____ | _____ |
| Name of Participant | Signature | Date |

Please keep one copy and return the signed copy to the researcher.